

## **REFERRAL LETTER**

**17 March 2008**

I am pleased to be able to provide a letter of referral for Ms Helen Robinett.

Several months ago I canvassed with her the possibility of Helen presenting a session on image management for direct selling leaders within a course I was designing.

Her presentation was in the planning stages for quite some time and several phone calls and e-mails were necessary before I was in a position to be able to commit to a specific date and time for the presentation. Helen was consistently bright and enthusiastic throughout the long and drawn-out planning process, for which I was very grateful. She was responsive to suggestions regarding a range of possible dates for the engagement and willing to be flexible and cooperative throughout the process.

She was also generous with her time on the day of the presentation, giving individuals an opportunity to speak with her privately following the group presentation, which was very much appreciated.

Her ability to engage with individuals while presenting to the group is an enviable skill.

Helen provided a professional and knowledgeable perspective to image building for the group, fulfilling the brief precisely.

I would confidently recommend Helen's services for a similar situation and look forward to working with her again when the opportunity arises.

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