

19<sup>th</sup> February 2007

Ms H Robinette  
**Image Quest**  
Suite 512, 89 High Street  
Kew Vic 3101

**Dear Helen,**

The Australian Institute of Office Professionals, Victoria Division, thank you sincerely for attending our February Professional Development Forum as our Keynote Speaker.

The Committee of Management and members of the Institute greatly appreciate the time and effort you have given to presenting a terrific insight into the key elements of creating an appropriate image – and, importantly, how it can impact on our professional and personal well-being. You have certainly given us some sound advice that will hold us in good stead as we bring into play the skills you have shared in personal image management.

We wish you continued success in your business ventures and look forward to working with you again in the future.

Yours faithfully,



**Elaine Dickson** FAIOP AOP DipIPSA HLM  
President and Director  
AIOP Victoria Division

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